



Welcome to the Meritor EV Diagnostic Tool

Access the Website -

<https://meritor.snapon.com>

Live Help & Questions

1. Questions about logging in, access to the document, payment, missing product keys, call Snap-on Customer Support at (800) 639-6774

2. Questions about the application, features, benefits, call Meritor OnTrac™ Customer Call Center

866-668-7221 United States & Canada

001-800-889-1834 Mexico

OnTrac@meritor.com for email

Summary of Application Uses

Need to provide a summary of what this application will offer to dealership personnel. This would be a good spot to document what the application does and how much it will cost.

Price - USD \$950.00 (Note: If paying with a non-United States credit card, the transaction is charged the exchange rate for the business date purchased.)

Taxes/VAT - Applicable taxes are automatically charged to the credit card at checkout.

Home Screen

The screenshot shows the Meritor Blue Horizon Home Screen. At the top, the logo "MERITOR | BLUE HORIZON™" is on the left, and "You are not logged in. 🇺🇸" is on the right. Below the logo is a navigation bar with "Home", "Support", and "Contact" on the left, and "Register" and "Login" on the right. The main content area is titled "Registered Users" and contains the following text: "Returning users can log on using the controls below. New users must register using one of the options in the New Users panel." Below this text are two input fields: "Username*" with the value "slawrence" and "Forgot Username?" link, and "Password*" with masked characters and a "Forgot Password?" link. A "Sign In" button is located at the bottom right of the form. Below the form, there is a red asterisk note: "* denotes required field" and "Page accepts ASCII characters only". At the bottom of the page, there are language links: "Deutsch", "English", "Español", "Français", "Italiano", and "Nederlands". The footer contains the text: "IDSC Holdings LLC is the owner of the trademark NEXIQ Technologies registered in the United States and other countries, and also claims rights associated with its unregistered trademarks. ©2022 IDSC Holdings LLC. All rights reserved." and links for "Terms and Conditions", "Cookie Policy", "Privacy Policy", and "About Us".

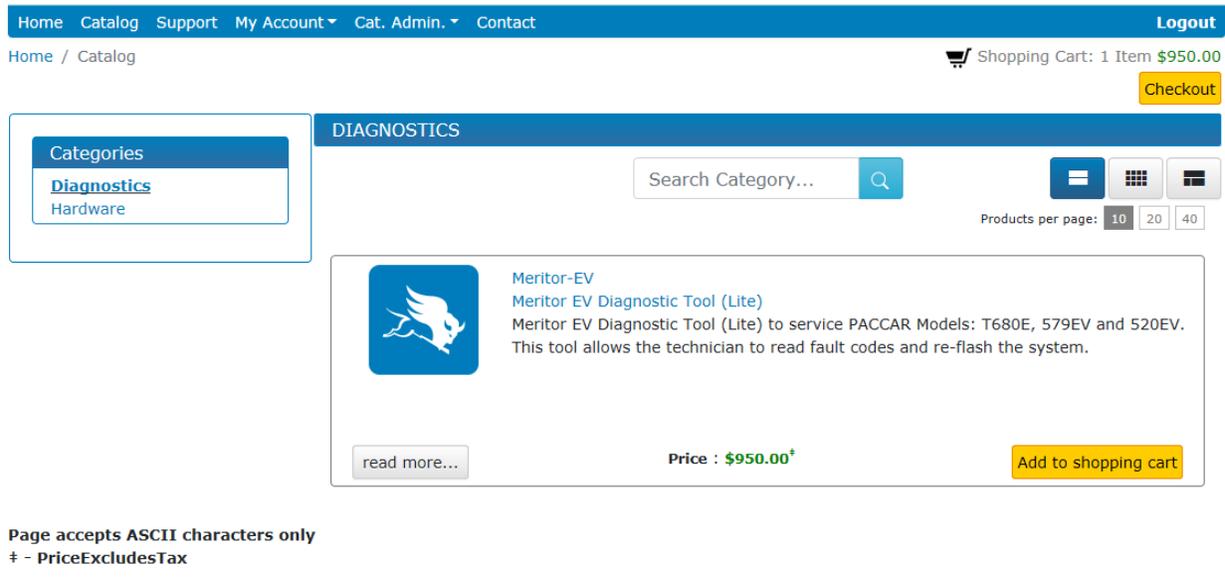
The home screen will require you to create a Username & Password. If you have been supplied a username and password, you will be required to change the password to something you will remember.

Click the Sign In button to access the next page.

The screenshot shows the Meritor Blue Horizon Catalog page. At the top, the logo "MERITOR | BLUE HORIZON™" is on the left, and a search bar is on the right. Below the logo is a navigation bar with "Home", "Catalog", "Support", "FAQs", "My Account", and "Contact" on the left, and "Default Catalog" and "Logout" on the right. The main content area is titled "Categories" and contains a list of categories: "Diagnostics" (highlighted in yellow), "Electrical", "Engine", "Exhaust", "Fuel", "Gearbox", "Hydraulic", "Power Steering", "Suspension", and "Transmission". Below the categories is a search bar "Search Category..." and a "Products per page:" dropdown menu with options "12", "24", and "48". Below the categories, there is a message: "This category currently has no products - please choose a different category." Below the message, there is a red asterisk note: "Page accepts ASCII characters only". At the bottom of the page, there are language links: "English", "Español", and "Français". The footer contains the text: "IDSC Holdings LLC is the owner of the trademark NEXIQ Technologies registered in the United States and other countries, and also claims rights associated with its unregistered trademarks. ©2022 IDSC Holdings LLC. All rights reserved." and links for "Terms and Conditions", "Cookie Policy", "Privacy Policy", "About Us", and "All prices in USD". The version number "26.3.0.0" is displayed at the bottom.

This page describes the choices you can make for products. Currently, the site has one diagnostic Product available. Click on the Diagnostics button, highlighted in yellow.

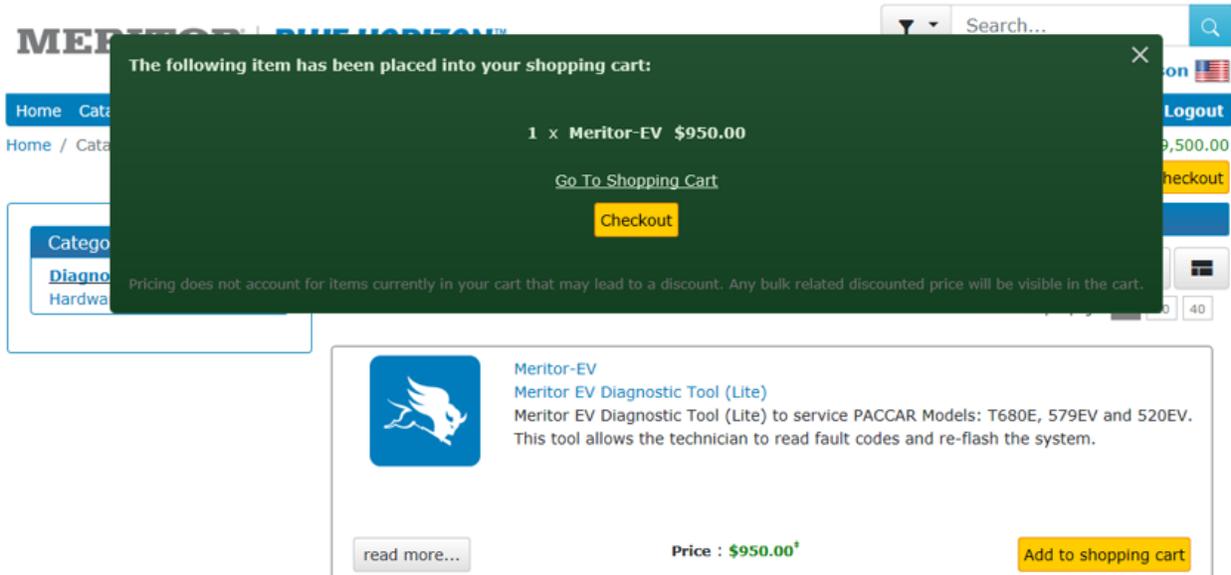
After clicking on the Diagnostics Button, the following screen will appear



Click on the button that says

Add to shopping cart

A popup box will appear that looks like the following:



Page accepts ASCII characters only
† - PriceExcludesTax

Note: You can change the quantity of products purchased. The minimum quantity is one, with no maximum, so if you wish to purchase more, increase your quantity.

Check Out Process

Once you have selected the number of products you wish to purchase, checkout by going to the Shopping Cart by clicking on the button as shown.

Screen One – Contact Information

Contact Details

Select Contact Details for this Order

Please use the fields below to identify the contact details for this order.

Attention Of* Steve Lawrence

Your Phone Number* 2485209446

Your Email Address* Steven.Lawrence@snapon.com

Email order confirmation?
 Email status updates?
 Email invoice?

Address 1

2950 waterview
Rochester Hills
Michigan 48309
UNITED STATES

Bill to this address

Add Address

This will provide you the opportunity to update:

- Contact information
- Addresses
- Phone number
- Email order confirmation of purchase
- Email status updates
- Email your invoice for proof of purchase

Screen Two – Payment

The quantity you requested is confirmed. Now you need to pay for the purchase.

Click on the **Method of Payment** Tab (in Yellow)

Method Of Payment

Select Payment Method for this Order

Credit Card

You may pay for your order with a credit card by selecting this option. Once you are satisfied that the order information is correct, click the Place Order button on the next page. You will then be prompted to enter your credit card information.

Pay by Credit Card

You will be given the opportunity to review your order on the next page before submitting it.

Screen Three – Place Order

After hitting the option, Pay by Credit Card, the following screen will appear with the purchase total and applicable tax.

Place Order

Order Details

Product Name	Quantity	Unit Price	Subtotal
Meritor EV Diagnostic Tool (Lite) Meritor-EV	1	\$950.00	\$950.00
Subtotal:			\$950.00
Tax			
Estimated VAT/sales tax			\$57.00
Total Amount:			\$1,007.00

If you have a promotion code, you may enter it here to apply the promotion to your cart.

Ship to
Kurt Fulkerson
Snap-on
2950 waterview
Rochester Hills
Michigan 48309
UNITED STATES

Payment details
Credit Card
After clicking the Place Order button below, you will be required to enter your credit card information.
End-User License [EV Diagnostic Tool EULA Final.pdf](#) (513KB, Agreement en)

Optional reference, such as a customer PO number, that will be associated to the order.
User Reference (optional)

I have read, understood and agree to the Terms and Conditions of Purchase. ([Click here to view Terms and Conditions](#))

I have read, understood and agree to the Terms and Conditions of the EULA ([Click Here to view EULA.](#))

Pressing the Place Order button below will cause the order information detailed above to be submitted into the order system. You will be unable to change it once this happens. Please review the order carefully before placing the order.

- Verify the information is correct
- Check the Conditions of Purchase boxes

Screen 4 – Payment

This screen lets you enter the credit card information.

Time Remaining 18:09

Name on Card*

Billing Address*

City*

State/Zip

Amount

Credit Card Number*

CVC Number* [What's this?](#)

Card Type*

Expiration Date*



When paying by credit or debit card, we will pre-authorize the charge with your bank. The duration of the pre-authorization varies and is dependent on the card type and/or bank. Your card is not charged at this step. We will charge for orders only when the order ships.
Note: If you take more than 15 minutes to complete this step the session may expire and you'll have to start the checkout process again

Screen 5 - Confirmation Purchase

After entering a valid credit card, the confirmation is shown on the screen and emailed to the address on file.

Thank you for your order!

Your order has been successfully entered into our system, you will receive an email shortly with the order details.

Your order reference number is [XR-100-518928](#)

Information

An issue was encountered while trying to send the New Order notification via email - you may not receive the email. This may have been caused by the supplied email address being invalid or by a temporary problem with this site.

Please use the [My Account](#) link above to view details related to this, and other orders you have placed.

Product Related Links

[Download Meritor EV](#)

Your order contains the following subscriptions:

Product Number	Product Key	Equipment	Start/End
Meritor-EV (1)	FHXF-ZAEWX-L322 ProductKeyPassword: 100001250		Awaiting Registration

Note: The Product Key and Password are shown for this single purchase.

Downloading the Meritor EV Diagnostic Software

You can find the software download link in your order summary under the section “Product Related Links”. The download link is called “Download Meritor EV”.

Product Related Links

[Download Meritor EV](#)

Subscriptions for XP-100-012749			
Product Number	Product Key	Equipment	Start/End
Meritor-EV (1)	E8K3-7C55W-V5PW Serial Number: 100001590		Awaiting Registration

To start your download, Click on the Download Meritor EV. At the bottom of your screen, you should see a dialog box as shown below. Click RUN to download and install your software or SAVE if you wish to save it under a filename you select.

